

WEBSITE DISCLAIMER & TERMS OF USE

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Welcome to Mediplus ("Mediplus," "we," "our," or "us"). By accessing or using our website at <http://www.mediplusmz.com>, you agree to be bound by the following Website Disclaimer and Terms of Use. Use of this site indicates your acceptance of these terms. If you do not agree, please do not continue.

1. Terms of Use

1.1 Acceptance of Terms

By using continuing to browse this website, you agree to comply with these Terms of Use and all applicable laws and regulations. If you do not agree, please discontinue use immediately.

1.2 User Conduct

You agree to use the website for lawful purposes only and not to infringe on the rights of others or restrict their use and enjoyment of the website.

1.3 Intellectual Property

All content on this website—including text, graphics, logos, images, and other materials—is the property of Mediplus or its licensors and is protected by copyright, trademark, and other intellectual property laws. Any unauthorised use is strictly prohibited.

1.4 Website Modifications

Mediplus reserves the right to change, update, or suspend any part of the website, at any time without prior notice.

1.5 Privacy Compliance

Mediplus respects your privacy and complies with the Protection of Personal Information Act (POPIA) and other applicable data protection laws. By using this website, you consent to the collection and processing of your personal information as outlined in our Privacy Policy: <https://mediplusmz.com/en/popia-privacy-policy/>

We collect information to improve services, facilitate communication, and enhance user experience, such as:

- Personal Information
- Medical Information
- Technical and Device Information
- Website Interaction Data

Personal data will not be shared without consent, unless legally required.
You have the right to access, correct, or request deletion of your data at any time.

2. Medical Insurance Disclaimer

The health care and benefit information provided on this website is for general informational purposes only. It does not constitute a legal agreement, guarantee of coverage, or part of

any contract. Please consult your official Mediplus policy documents or contact us directly for detailed information on your coverage and benefits (clientrelations@mediplussa.com).

We make no representations regarding the completeness or accuracy of the information provided on this site.

3. Medical Information Disclaimer

All health-related content—including text, images, and other material—is for informational purposes only and does not substitute professional medical advice. Always consult your physician or a qualified healthcare provider regarding any medical condition or health concern.

Mediplus disclaims any liability for reliance on the information provided on this site, to the fullest extent permitted by law.

4. No Doctor-Patient Relationship

Use of this website does not establish a doctor-patient relationship with Mediplus or any affiliated healthcare professionals. Communication via the site does not constitute medical consultation or advice.

5. External Links Disclaimer

This website may contain links to third-party websites. Mediplus does not control or endorse these sites and is not responsible for their content, practices, or policies. Accessing third-party websites is at your own risk.

6. No Warranties

The website and its contents are provided "as is" without any warranties, express or implied. Mediplus makes no guarantees regarding the accuracy, completeness, availability, or functionality of the site. We do not warrant that the site is error-free, secure, or free from harmful components.

7. Limitation of Liability

To the fullest extent permitted by law, Mediplus and its affiliates, employees, agents, and directors will not be liable for any loss or damages arising from your use of—or inability to use—this website, including but not limited to direct, indirect, incidental, or consequential damages.

8. Updates to These Terms

We may revise or update this Website Disclaimer and Terms of Use from time to time. Any changes will be posted on this page, and your continued use of the site constitutes acceptance of the revised terms.

9. Contact Us

If you have any questions regarding these Terms of Use, this Disclaimer, or our privacy practices, please contact us at: comms@mediplussa.com